

Workplace engagement



Recall an important goal that you were set in the past.

What strategies did you use to achieve it?

What was successful?

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Consider a time when you had to adopt a new approach or style to accomplish a task.

How did you manage the transition?



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What do you do to encourage self / others to think laterally and to generate ideas?



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When making a controversial decision how do you deal with criticism?

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What do you do when something needs to be done but no one is there to give you guidance?

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How do you present yourself when meeting people for the first time?

What do you pay special attention to?

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What do you do to ensure people listen to your ideas?

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How would the people you work with/your friends, describe you?

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Give a specific example of a time when you had to address an angry colleague.

What was the problem? What was the outcome?



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Consider a time when you built rapport quickly with someone under difficult conditions. What did you do?



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What do you do when other people put forward ideas to help solve problems?

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Describe your leadership style and give an example of a situation when you successfully led a group.

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Think about a time when you were able to build team spirit in a time of low morale.

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Think about a time when you were able to gain commitment from others to really work as a team.

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Think about a time when you took responsibility for an error and were held personally accountable.

How did you feel? What did you do?

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How do you ensure people know that you have taken account of their views?

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What have you done to improve your listening skills?

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Describe how you are able to contribute to an organisation's / a job's goals.

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Consider a time when you made an intentional effort to get to know someone from another culture.

What did you do?



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What measures have you taken to make someone feel comfortable in an environment that was obviously uncomfortable with his or her presence?



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How do you find opportunities to develop your skills and competencies?



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What do you do to gain feedback on your performance?



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How do you typically plan your day to manage your time effectively?

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How do you share professional expertise with others?

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Discuss a time when your integrity was challenged.

How did you handle it?

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Describe a time when you were asked to keep information confidential.

What did you learn about yourself?



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Trust requires personal accountability.
Consider a time when you chose to trust
someone?

What was the outcome?



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Think about an example of how you worked effectively with people to accomplish an important result.

What did you do?



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Think of your best example of working cooperatively as a team member to accomplish an important goal.

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Gaining the attention of others can be difficult.

Think of a specific example when you had to do that in order to achieve a team goal.

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Think about a team project.

What did you do to contribute toward creating a teamwork environment?

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The Courage to Lead



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